18.1 Please give below any other information or details of publications which are of relevance or of use to the Citizens.

a. **Help Desk:** The VMRDA is equipped with a help desk to answer all queries of the citizens and provide the relevant forms.

b. **Website:** The departmental website ([http://www.vmrda.gov.in](http://www.vmrda.gov.in)) is designed to provide comprehensive information to citizens on every aspect of building plan related services.

c. **Information for Right to Information Act:** For Information on APIOs, PIOs and Appellate Authorities of all offices of the Department.

18.2 You may mention here information of your department which is excluded under section 8(1) of the Act and /or under Rules of the State Government as guidance to the public seeking information from your department.

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**Place:** Visakhapatnam  
**Date:** 17-08-2019  
**Name and Designation of the Officer:** Department

**Note:** Information provided in these chapters should be updated from time to time and revised date should be mentioned.